

# AccessMyHealth Patient Portal – Provider Bulletin 8

## Clinical Document Distribution to the Patient Portal

Please review the following table for Note Type distribution to the patient portal:

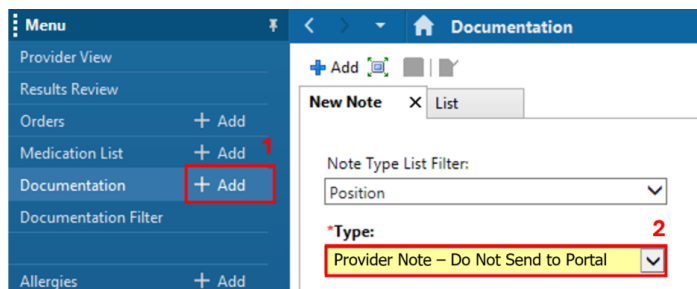
Note types that <b>will be</b> shown in the portal: <b>Note Types</b>	Note types that <b>will not be</b> shown in the portal: <b>Note Types (all specialties)</b>
<ul style="list-style-type: none"> <li>• Clinic notes</li> <li>• Consult notes (inpatient and outpatient)</li> <li>• Discharge summaries</li> <li>• Operative reports</li> <li>• Patient handouts</li> <li>• Procedure notes</li> </ul> <p><i>*some exceptions by medical specialty</i></p>	<ul style="list-style-type: none"> <li>• Admission notes</li> <li>• Progress notes</li> <li>• Highly Sensitive Information (HSI) notes</li> </ul> <p><b>Medical specialty note types:</b></p> <ul style="list-style-type: none"> <li>• Addiction Medicine</li> <li>• Adolescent Medicine</li> <li>• Child Protection Services</li> <li>• Pediatric Complex Pain</li> <li>• Pediatric Gynecology</li> <li>• Psychiatry</li> </ul> <p><b>Locations</b></p> <ul style="list-style-type: none"> <li>• BCH Gender Clinic</li> <li>• BCW CARE Program</li> <li>• qathet Sexual Health Clinic</li> <li>• Forensic Psychiatric Hospital &amp; Regional Clinics</li> </ul>

*\*Decisions are still being finalized and may be subject to change.*

For additional information related to document distribution, please see [CST Cerner Help](#).

## How Can I Withhold Sensitive Information from the Portal?

In situations where sharing certain information to the portal may be inappropriate or negatively impact the patient or others, a new note type, ‘**Provider Note – Do Not Send to Portal,**’ can be used.



The appropriate distributable note should be created for every patient. The ‘Provider Note – Do Not Send to Portal’ document should only be created in addition to your existing document, and it should only contain information that is not intended for either the patient or their proxy.

## Distribution Properties

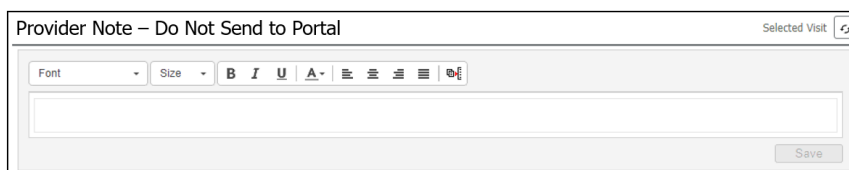
The ‘Provider Note – Do Not Send to Portal’ note type—**will be sent** to CareConnect and to the Primary Care Provider as well as any selected cc’s via Excelleris, but it **will not** display in the portal.

Note Type Name	Distributes via Excelleris?	Distributes to CareConnect?	Viewable in AccessMyHealth Portal?
Provider Note – Do Not Send to Portal	Yes	Yes	No

## Enhancements to Streamline Use of the ‘Do Not Send to Portal’ Note

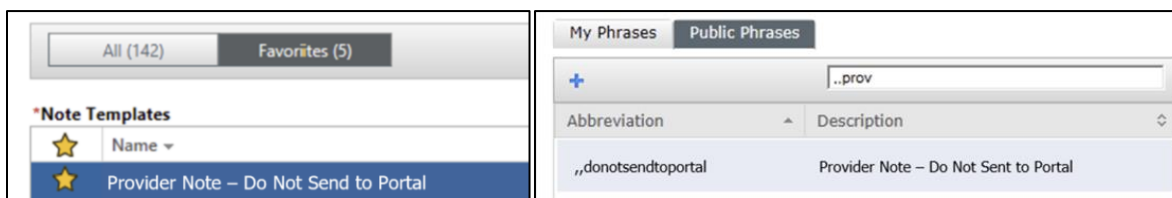
Based on medical staff feedback, the following enhancements to streamline the use of this note type will be available:

### 1. New component and hyperlink added to medical staff workflows



### 2. Document template and autotext available

For medical staff who use the component above, there is now a corresponding documentation template and autotext available for use.



If you have questions about the portal, please reach out to [accessmyhealthportal@vch.ca](mailto:accessmyhealthportal@vch.ca) and a member of the project team will get back to you.

You can also check out [CST Cerner Help](#) to find previous bulletins you may have missed.