

AccessMyHealth Patient Portal – Provider Bulletin 6

Records included in in the portal

The AccessMyHealth patient portal will only display information captured in CST Cerner. This now includes most acute and ambulatory care provided within the three ‘VPP’ health authorities: Providence Health Care (PHC), Provincial Health Services Authority (PHSA) and Vancouver Coastal Health (VCH). Some VPP facilities still use older health records systems, including CAIS, PARIS, PCIS and an earlier version of CST Cerner at BC Children's Hospital & BC Women's Hospital + Health Centre. The portal will not display records from these legacy systems, or from systems used by other health authorities. Some records from these systems may be visible through other dedicated portals such as Health Gateway.

VPP Medical Staff Forum – AccessMyHealth: October 15, 5:30-6:30 p.m.

Join our panel of clinical and informatics leaders as we explore the new patient portal, discuss what it means for you and your patients and the new functionality it entails.

We are pleased to feature two guest speakers:

- **Guest perspective:** [Stephen O’Neill](#), Mental Health Liaison for OpenNotes, will share real-world insights from implementing patient portals in a large U.S. health system, including lessons learned and strategies for success.
- **Patient voice:** [Claire Snyman](#) will offer her personal experiences and reflections on patient expectations when accessing health information through portals.

Register here: [VPP Medical Staff Forum](#)

Note: Registration is required to receive the access link to the forum. You’ll have the opportunity to submit questions during the live Q&A session.

If you have questions about the portal, please reach out to accessmyhealthportal@vch.ca and a member of the project team will get back to you.

You can also check out [CST Cerner Help](#) to find previous bulletins you may have missed.