

AccessMyHealth Patient Portal – Provider Bulletin 1

AccessMyHealth is a new regional patient portal connected to CST Cerner that will be publicly accessible to patients from Vancouver Coastal Health (VCH), Providence Health Care (PHC) and the Provincial Health Services Authority (PHSA).

The portal will provide each patient and their identified proxies with a selected view of their electronic health record. It will provide important personal health care information to any VCH, PHC, or PHSA patient who wishes to access it.

Types of information available:

- Allergies
- Appointments
- Diagnostic results (e.g. cardiology, laboratory, medical imaging)
- Clinical documentation (e.g. discharge summaries, clinic notes, patient handouts)
- Messages sent by the care team
- Procedure history

Partnership with Health Gateway

The provincial **Health Gateway** platform will serve as a digital entry point to AccessMyHealth, streamlining processes and information for patients and aligning with provincial objectives. The portal will leverage the security of the BC Services Card login process.

Once the portal is available through Health Gateway, it will be accessible to all BC residents with access to the internet.

Timeline

AccessMyHealth is planned to go-live early 2026, with initial communications directed to patients at select sites. Starting with a smaller, targeted group will allow us to build and refine the correct level of support services.

Over the next two months, we will be sending a series of short bulletins, each focusing on one key feature of the portal to address care team and provider information.



Key Benefits to Patients and Caregivers:

The portal will be eligible to BC residents who receive care within VCH, PHC and/or PHSA.

Access from anywhere: The portal provides secure, convenient access to health record information online (from desktop or mobile).

View results: Patients can view their latest lab, medical imaging, and other key diagnostic results without having to wait for an appointment.

See upcoming appointments: It's a quick way for patients to reference appointments and to confirm information that they may have received directly from their care team. Some appointments are not available.

Read care team notes: Patients can stay informed about their health-care journey with notes from members of their care team. Select notes and documentation created by their care team will be available to them.

If you have further questions, please reach out to accessmyhealthportal@vch.ca and a member of the project team will get back to you!

You can also check out [CST Cerner Help](#) to find previous bulletins you may have missed.