

AccessMyHealth Patient Portal Pain and Symptom Management/ Palliative Care (PSMPC) QRG

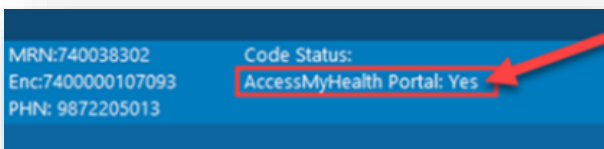
Appointments

- **PSMPC New patient appointments:**
 - Display both appointment **date** and **time**
 - **PSMPC F/Up appointments:**
 - Displays appointment **date ONLY**; Appointment **times** will **NOT** be displayed
 - **Nursing Assessment and Follow-Up Appointments:**
 - Displays both appointment **date** and **time**
- **Verbiage added to prep instructions for when the appt is booked as a phone call, indicating that the nurse may not call at the displayed time**
- Display of Appointment **Location** Name:
 - Custom/patient friendly location names will be used for all BCC sites **only**
 - Example: BCC AB Chemo → **BC Cancer – Abbotsford**
 - Example: BCC NA Chemo → **Nanaimo Cancer Clinic**

NOTE:

- Appointments will only appear once they are **confirmed**
- All **non-attend** appointments will **not be visible** on the portal (**Example:** Case Conference, Pharmacist F/Up PO)

Patients who have accessed their Patient Portal will have a **Yes** indicated on the blue banner bar beside **“AccessMyHealth Portal”**



Note Types Viewable in AccessMyHealth

| Note Type Name | Viewable in AccessMyHealth | |
|--|----------------------------|----|
| | Yes | No |
| Note: Only documents that have been created from Feb. 4, 2026 go-live and onwards will be viewable in the portal. | | |
| Letter Patient | X | |
| Onc. Pain/Symptom Follow-Up Clinic Note | X | |
| Onc. Pain and Symptom Communication Note | X | |
| Onc. Pain and Symptom Consult | X | |
| Pain Management Procedure Note | X | |
| Palliative Medicine Procedure Note | X | |
| Palliative Medicine Clinic Note | X | |
| Palliative Medicine Consult | X | |
| Palliative Medicine Referral | | X |
| Palliative Medicine Progress Note | | X |
| Palliative Medicine Discharge Summary | X | |
| Patient Discharge Summary | X | |
| Discharge Medication Instructions | X | |
| Onc. Phone Nursing Outgoing Call Note | | X |
| Onc. Phone Nursing Incoming Call Note | | X |