

Quick Reference Guide (QRG)

**AccessMyHealth Patient Portal
Laboratory QRG**

Appointments

- Display of Appointment **Date** and **Time** will be visible for Lab/ECG Visit, Central Line Lab Draw, and Schedule Procedure Bloodwork.
- Preparations needed from patients will display through a **“view instructions”** hyperlink if preparations exist for any appointment type. Scheduling Comments and Special Instructions will not appear for any appointment type.
- Display of Appointment **Date** and **Time** will be visible for Lab/ECG Visit
 - Appointment is displayed as **“Lab and/or ECG Visit”**
- Display of Appointment **Date** and **Time** will be visible for Schedule Procedure Bloodwork
 - Appointment is displayed as **“Nurse Lab Collection”**
- Display of Appointment **Date** and **Time** will be visible for Central Line Lab Draw
 - Appointment is displayed as **“Lab Sample Collection from Central Line”**
- Display of Appointment **Location** Name:
 - Custom/patient friendly location names will be used for all BCC sites **only**
 - Example: BCC AB Chemo → **BC Cancer – Abbotsford**

NOTE:

- Appointments will only appear once they are **confirmed**.

Results

- Results of laboratory tests done at CST Cerner-lab integrated sites will be published to the portal without any delays.
- **Results of pathology tests** done at CST Cerner lab-integrated sites will be published to the portal with a **7-day delay** to allow medical staff to discuss results with patients and provide appropriate information and support.

Note Types Viewable in AccessMyHealth

Note Type Name	Viewable in AccessMyHealth	
	Yes	No
Note: Only documents that have been created from Feb. 4, 2026 go-live and onwards will be viewable in the portal.		
Laboratory Medicine Consult	X	
Referred Out Test Results	X	
Lab Allergy Test, Lab Chemistry, Lab Coagulation, Lab Compound Laboratory Report, Lab Drug Levels, Lab Endocrine, Lab Fluid Analysis Lab Genetics, Lab Hematology, Lab Immunology, Lab Other, Lab Microbiology, Lab Multiple Reports, Lab Neurogenetic Family Genetic HIS, Lab Neurogenetic Genetic Test HIS, Lab Serum Proteins, Lab Serology, Lab Tumour Marker, Lab Urinalysis, Lab Cross Match/Transfusion Report, Laboratory Medicine Procedure Note, Laboratory Medicine Progress Note, Laboratory Medicine Referral, Research Central Lab Results, Transfusion Records		X

Patients who have accessed their Patient Portal will have a **Yes** indicated on the blue banner bar beside **“AccessMyHealth Portal”**

