

AccessMyHealth Patient Portal Ambulatory Care Unit (ACU) - Nursing QRG

Appointments

- Display of Appointment **Date** and **Time** will be visible for procedural, assessment, teach, follow up, and phone call appointments.

- **Nursing Visit Appointments:**

- Displays both appointment **date** and **time**

****Verbiage added to prep instructions for when the appt is booked as a phone call, indicating that the nurse may not call at the displayed time****

- **Medical and Radiation Oncologist New, Consult, Intake Assessment, On Treatment Review and Follow-Up Appointments:**

- Displays both appointment **date** AND **time**

- Display of Appointment **Location** Name:

- Custom/patient friendly location names will be used for all BCC sites **only**
 - Example: BCC VA ACU FM → **Fairmont Medical Building**
 - Example: BCC NA ACU → **Nanaimo Cancer Clinic**

NOTE:

- Appointments will only appear once they are **confirmed**
- All **non-attend** appointments will **not be visible** on the portal (**Examples:** Case Conference, Pharmacist F/Up PO)

Note Types Viewable in AccessMyHealth

Note Type Name	Viewable in AccessMyHealth	
	Yes	No
Note: Only documents that have been created from Feb. 4, 2026 go-live and onwards will be viewable in the portal.		
Nursing Procedure Note*	X	
Nursing Narrative Note		X
Onc. Phone Nursing Incoming Call Note		X
Onc. Phone Nursing Outgoing Call Note		X

* **Note:** Nursing Procedure Note is **not used** at BCC.

Patients who have accessed their Patient Portal will have a **Yes** indicated on the blue banner bar beside **"AccessMyHealth Portal"**

