C&W CST Daily Practice Update – All Staff

CLINICAL + SYSTEMS TRANSFORMATION
Our path to smarter, seamless care

BC Children's Hospital
Provincial Health Services Authority

BC WOMEN'S HOSPITAL + HEALTH CENTRE
Provincial Health Services Authority

Date: February 27, 2022

Topic	Why Is It Important?	Practice
Access to CST Cerner	Anyone requiring learning needs to check in at the CST HUB after 08:00 to be reviewed for outstanding training requirements.	If you cannot access CST Cerner at Go-Live find an at the elbow support (red shirt) and tell them your access is not working. If you cannot access because you have not completed your training please report to the CST Hub near the BCCH Gift Shop. You will need to complete any outstanding eLearning, quizzes, or workflow reviews before returning to your unit. **You will not be able to provide patient care until the training is complete**.
Patient Safety Alert: **Ad hoc/PRN Short Acting insulin required in addition to Long acting**	Updating on the workflow	Provider will place Powerplan for the long acting insulin, which includes orders of monitoring blood sugars. Once the blood sugar results are available the nurse is to contact the provider to then place ad hoc orders for the short acting insulin
Use CST Cerner MRN only	All labs, diagnostics and other orders cannot be actioned unless the correct CST Cerner MRN is used	The CST Cerner MRN is visible in the Banner Bar, patient information tab and when you perform a patient search.
Omnicell login and access	With CST Cerner live, every Omnicell user requires updated fingerprinting and updated login/user ID format to access Omnicell.	**Please check your access to Omnicell at the beginning of your shift.** To login to Omnicell, logins have changed and are different from Cerner login: • **Nursing/non-providers: use H plus 6 digit employee ID number** e.g. H012345

C&W CST Daily Practice Update – All Staff

CLINICAL + SYSTEMS TRANSFORMATION
Our path to smarter, seamless care

BC Children's Hospital
Provincial Health Services Authority

BC WOMEN'S HOSPITAL + HEALTH CENTRE
Provincial Health Services Authority

Topic	Why Is It Important?	Practice
		• Medical Staff/providers: use college ID only e.g 012345. Access/Fingerprinting: If nurse/non-provider did not re-fingerprint prior to go-live, another nurse/omnicell user who is registered to fingerprint can help: • Nurse with access can login and to User Menu. • Select 'Add Fingerprint User' and follow prompts to activate users with their new ID. • If user gets prompt 'Login not valid' when logging in with new user ID, have the other nurse/user create a Temp User account for them and have them follow up with area leadership to request access from Manager, Clinical Standardization for Nursing (Marina Puddell). Omnicell User Access Tip Sheet available here: Omnicell User Access Tip Sheet
Omnicell labels: Pause while you print! 	Medication label needs to print properly from Omnicell for proper scanning for closed loop medication management. Pulling the label before it is done printing will cause tearing and jam the printer	To get a proper label: • A label will print from the Omnicell with the patient's name and MRN and the medication removed. The barcode that appears on the label is for the product and not for the patient's specific dose. Pause to allow the Omnicell to cut the label. • Listen for the cutting sound from the printer • Pulling the label may result in a label jam.
Non-barcoded medications	Not all medications have barcodes.	Non-barcoded medications will continue to be used through the transition of Cerner go-live.

C&W CST Daily Practice Update – All Staff

Topic	Why Is It Important?	Practice
		To bypass barcode scanning for select non-barcoded medications, Nurses must click on the medication administration task on the MAR and select bypass barcode scanning. This step ensures medication administration is documented in CST-CERNER and reduces the risk of duplicate medication administration.
Multidose bulk meds from Omnicell	Removing the medication from Omnicell will be the same as current state with the added step of scanning the product once the drawer opens	**See the Practice Pointers for bulk oral liquid bottles & medication vials:** here
Independent Double Check	Know where to document the double check required when administering select high alert medications.	**Independent Double Check** See CST Cerner Help for CST Cerner Help Special Bulletin info regarding IDC
Violence Risk Process Alert & Care Plan	Violence Risk care plan needs to be reviewed for violence process alert	Violence Risk Alert is displayed in the patient banner bar. All violence alerts were cutover to display in the patient banner bar; however, to find the accompanying historical careplan, staff need to look in the chartlet/paper chart for careplan and details. Reference for process alerts and cutover: CST Cerner Alerts Practice Update
Labels for Labs & using Clinical Connect	Ensure lab samples are processed in a timely manner by labeling for success	**Remember to correctly label specimens:** • Always place labels lengthwise in a straight line directly under the cap with the patient's name on the top • Always leave a visible window to see the specimen

C&W CST Daily Practice Update – All Staff

CLINICAL + SYSTEMS TRANSFORMATION
Our path to smarter, seamless care

BC Children's Hospital
Provincial Health Services Authority

BC WOMEN'S HOSPITAL + HEALTH CENTRE
Provincial Health Services Authority

Topic	Why Is It Important?	Practice
		 For more details, see CST Cerner Help for Sunquest Clinical Collect Workflow Check out the 10 min eLearning module all about Clinical Collect: CST Cerner - Introduction to Sunquest Clinical [course ID# 21191]
Group & Screen Sample collection	Acquiring timely Group & Screen from Transfusion Medicine	Group and screen must either be collected using Clinical Collect or Handwritten labels only. Group and Screen labelled with Cerner Lab Labels will not be accepted by Transfusion Medicine. The sample must come with a requisition.
Timing of lab samples : Routine/am draw bloodwork	Order Priority and associated timing of orders can cause missed blood collections or delays to processing labs	See CST Cerner Help for Laboratory Specimen Collection Priorities on how to order timed bloodwork and CST Cerner Helpful Tips for Ordering Labs

C&W CST Daily Practice Update – All Staff

CLINICAL + SYSTEMS TRANSFORMATION
Our path to smarter, seamless care

BC Children's Hospital
Provincial Health Services Authority

BC WOMEN'S HOSPITAL + HEALTH CENTRE
Provincial Health Services Authority

<table>
<tr><th>Topic</th><th>Why Is It Important?</th><th>Practice</th></tr>
<tr><td>Adding a test to a lab?</td><td>Avoid multiple pokes for the patient</td><td>
<table>
<tr><th>DO</th><th>DON'T</th></tr>
<tr><td>Use Lab – Add On Test order to add lab orders on recently collected samples</td><td>Use Urgent if you want to add additional orders order on the AM Draws.</td></tr>
</table>

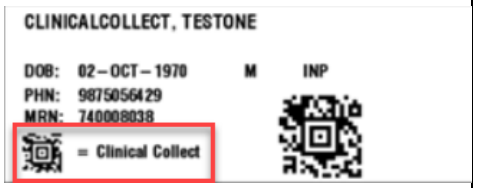
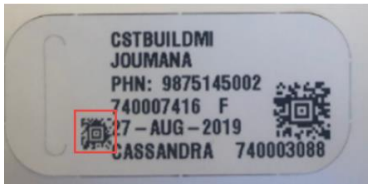
What happens next?

The laboratory will determine if the specimen is suitable for additional testing and if there is enough specimen left available for testing.
If a suitable specimen is not available, lab will communicate with the Clinician know that the add on was not successful and to place a new collection if clinically appropriate.

See CST Cerner Help for more information here
</td></tr>
</table>

C&W CST Daily Practice Update – All Staff

Our path to smarter, seamless care

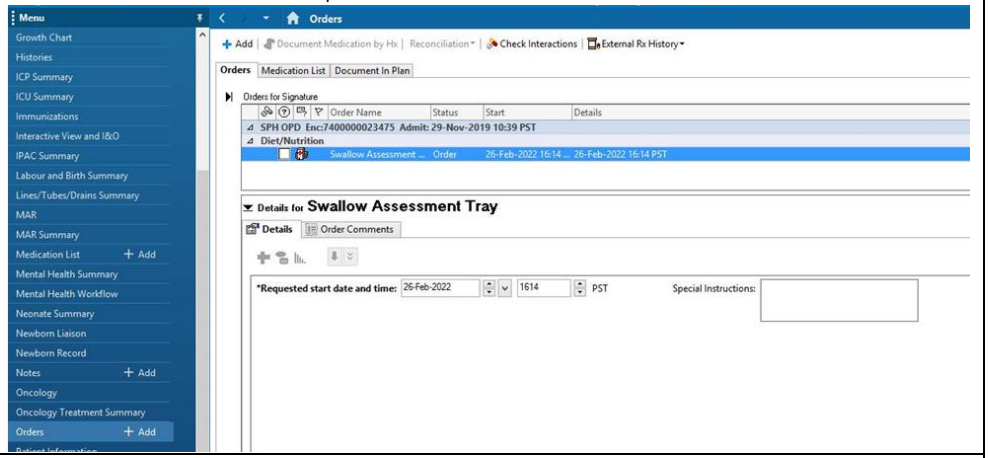
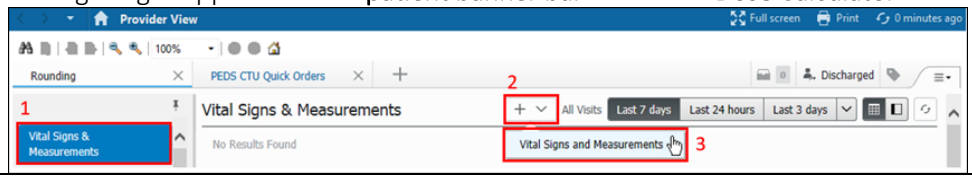
Topic	Why Is It Important?	Practice
Clinical Collect barcode scanning – scan small 2D barcode	Scanning the correct barcode is required to confirm the correct patient.	For Clinical Collect details see: CST Cerner Help: Sunquest Clinical Collect Troubleshooting Guide Which barcode to scan when? Adult and Pediatric Armband  Newborn Armband 
Hold feeding pre and post extubation	Placing an NPO order to hold a feed pre and post-extubation cancels all feeds. Orders need to rewritten to restart feeds.	Enteral feeds (EBM or formula) are held for 4 hours pre and post-extubation. CST-CERNER does not currently have an order option to hold feeds. . While a new order is under investigation, please follow the interim process: Providers must create a COMMUNICATION order; document "hold feeds for 4 hours pre-intubation and 4 hours post-extubation" in the special instructions.
Swallowing Assessment Test Tray	New Order Available	Orders for Swallowing Assessment Test Trays are now active. Please see this POD page for available menu items: Morrison Health Care Food Services (phsa.ca) Enter a Swallowing Test Tray Order: • List the desired items and portions sizes under special instructions. • Indicate the specific time for tray delivery between 0700-1830H into special instructions.

C&W CST Daily Practice Update – All Staff

CLINICAL + SYSTEMS TRANSFORMATION
Our path to smarter, seamless care

BC Children's Hospital
Provincial Health Services Authority

BC WOMEN'S HOSPITAL + HEALTH CENTRE
Provincial Health Services Authority

Topic	Why Is It Important?	Practice
		• Please note food services requires about 45 minutes to deliver a tray. • The standard portion size for test trays is ¼ portion. • Details will be sent directly to food services with no additional communication requirements. 
Dosing Weight – use always	A patient's dosing weight is used to calculate weight based medication orders	Dosing weight appears on the **patient banner bar** and in the **Dose Calculator**. 

Click here → CSTCernerHelp for the latest update

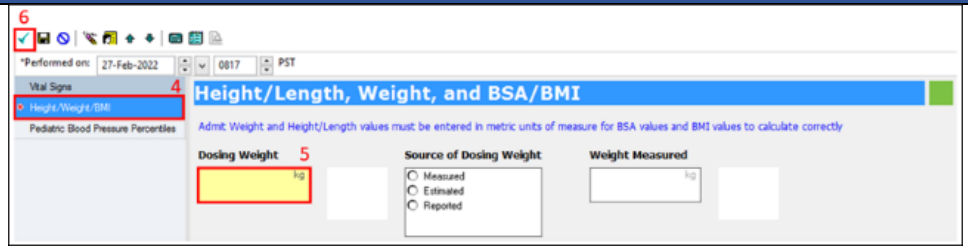
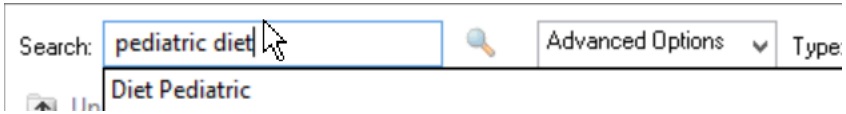
CSTcw@cw.bc.ca our.CSTproject.ca/cw

C&W CST Daily Practice Update – All Staff

CLINICAL + SYSTEMS TRANSFORMATION
Our path to smarter, seamless care

BC Children's Hospital
Provincial Health Services Authority

BC WOMEN'S HOSPITAL + HEALTH CENTRE
Provincial Health Services Authority

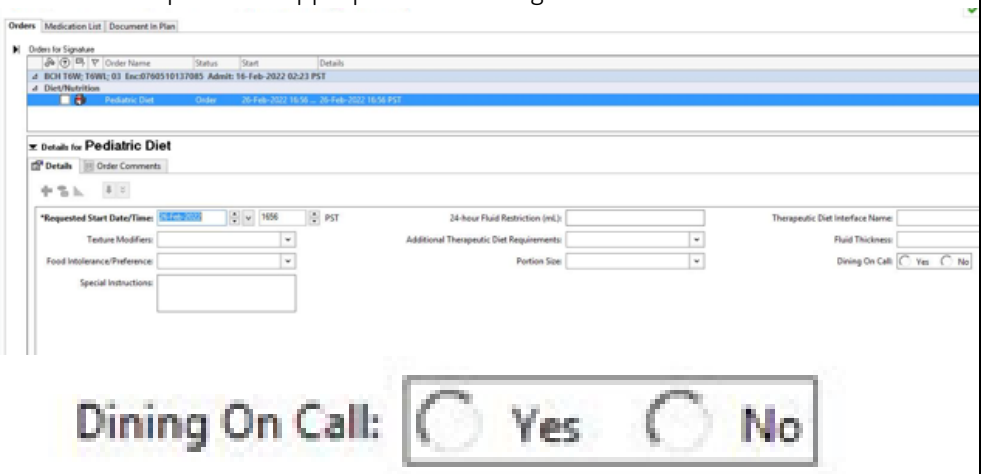
Topic	Why Is It Important?	Practice
		 See also CST Cerner Help: Update Dosing Weight If there is not a current dosing weight documented please contact Provider
Ordering Pediatric Diets	Pediatric diets are built with peds specific diet requirements (e.g. textures)	Providers must order PEDIATRIC diets for BCCH. Pediatric general diets trigger texture for age. General diets are for adults and do not trigger texture adjustments for age. General diets are for adults/BCW only. To order a pediatric diet, start typing "Pediatric Diet" and complete the appropriate sections.  If texture is not filled, the kitchen will send the standard texture for the age of the patient. Please refer to the C&W Diet Writing Guidelines for more information.

C&W CST Daily Practice Update – All Staff

CLINICAL + SYSTEMS TRANSFORMATION
Our path to smarter, seamless care

BC Children's Hospital
Provincial Health Services Authority

BC WOMEN'S HOSPITAL + HEALTH CENTRE
Provincial Health Services Authority

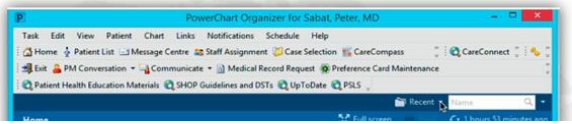
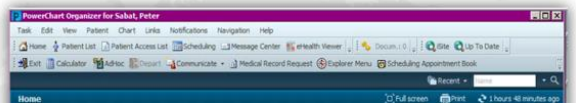
Topic	Why Is It Important?	Practice
Dining on Call System	Dining on call must be selected to allow patients and families to use the Dining on Call System	When placing a pediatric diet order, select "yes" using the Dining on Call radio buttons if the patient is appropriate for Dining on Call. 
Food Allergy communication	CST-CERNER is not communicating food allergies to the kitchen	After entering a food allergy using the standard process, providers must place an "Additional Diet Communication Order" to the kitchen to alert them to a food allergy. See CST Cerner Help document here
Parenteral Nutrition Orders deadline by 12pm	Orders for PN must be submitted by 1200h daily	As per historic pharmacy practice, parenteral nutrition orders must be placed no later than 1200h (noon) daily. Late support for parenteral nutrition preparation is not available during the CST Go-Live/sustainment.

C&W CST Daily Practice Update – All Staff

CLINICAL + SYSTEMS TRANSFORMATION
Our path to smarter, seamless care

BC Children's Hospital
Provincial Health Services Authority

BC WOMEN'S HOSPITAL + HEALTH CENTRE
Provincial Health Services Authority

Topic	Why Is It Important?	Practice
CST Cerner vs. CW Cerner Right System, Right Encounter!	It is important to make sure you are in the correct system: = CST CERNER = CW CERNER	**CST Cerner Powerchart** Blue Title Bar  **CW Cerner Powerchart** Purple Title Bar  CST Cerner Help: Find the Right Patient and Right Encounter

Click here → CSTCernerHelp for the latest update

CSTcw@cw.bc.ca our.CSTproject.ca/cw