





# C&W CST Daily Practice Update – All Staff



Date: February 26, 2022

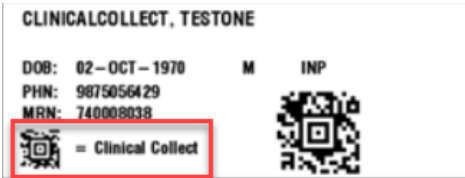
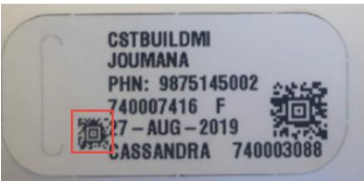
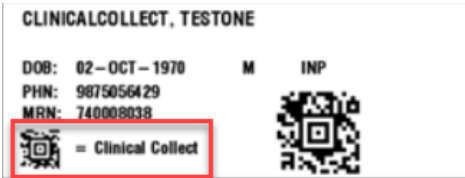
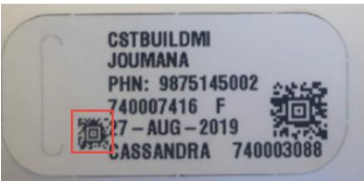
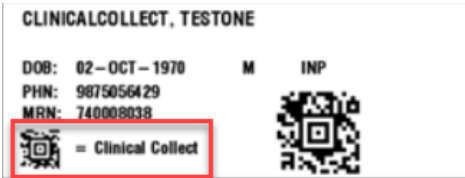
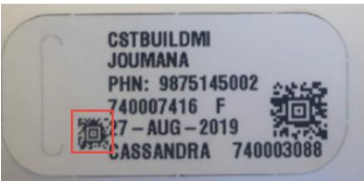
Topic	Why Is It Important?	Practice
<b>Access to CST Cerner</b> 	Anyone requiring learning needs to check in at the CST HUB after 08:00 to be reviewed for outstanding training requirements.	<p>If you cannot access CST Cerner at Go-Live find an at the elbow support (red shirt) and tell them your access is not working.</p> <p>If you cannot access because you have not completed your training please report to the CST Hub near the BCCH Gift Shop. You will need to complete any outstanding eLearning, quizzes, or workflow reviews before returning to your unit.</p> <p><b>You will not be able to provide patient care until the training is complete.</b></p>
<b>Patient Safety Alert:</b>  Ad hoc/PRN Short Acting insulin required in addition to Long acting	Updating on the workflow	Provider will place Powerplan for the long acting insulin, which includes orders of monitoring blood sugars. Once the blood sugar results are available the nurse is to contact the provider to then place ad hoc orders for the short acting insulin
<b>Use CST Cerner MRN only</b>	All labs, diagnostics and other orders cannot be actioned unless the correct CST Cerner MRN is used	The CST Cerner MRN is visible in the Banner Bar, patient information tab and when you perform a patient search.
<b>Omniceil login and access</b>	With CST Cerner live, every Omnicell user requires updated fingerprinting and	To login to Omnicell, logins have changed and are different from Cerner login: <b>Nursing/non-providers: use H plus 6 digit employee ID number e.g. H012345</b>

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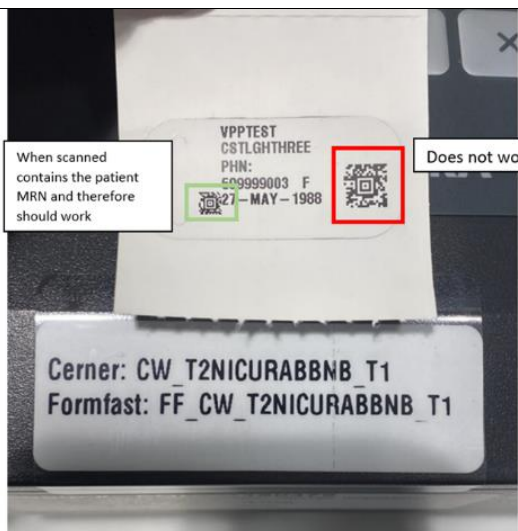
	<p>updated login/user ID format to access Omnicell.</p>	<p>Access/Fingerprinting: If nurse/non-provider did not re-fingerprint prior to go-live, another nurse/omnicell user who is registered to fingerprint can help:</p> <ul style="list-style-type: none"> <li>• Nurse with access can login and to User Menu.</li> <li>• Select 'Add Fingerprint User' and follow prompts to activate users with their new ID.</li> <li>• If user gets prompt 'Login not valid' when logging in with new user ID, have the other nurse/user create a Temp User account for them and have them follow up with area leadership to request access from Manager, Clinical Standardization for Nursing (Marina Puddell).</li> </ul> <p>Omnicell User Access Tip Sheet available here: <a href="#">Omnicell User Access Tip Sheet</a></p>
<p>Omnicell labels</p> 	<p>Medication label needs to print properly from Omnicell for proper scanning for closed loop medication management.</p>	<p>To get a proper label:</p> <p>A label will print from the Omnicell with the patient's name and MRN and the medication removed. The barcode that appears on the label is for the product and not for the patient's specific dose. Pause to allow the Omnicell to cut the label. <b>Pulling the label may result in a label jam.</b></p> <p><b>Note:</b> every area with Omnicell was fully stocked with labels. Look in medication room and you will find paper and labels. Each med room/Omnicell area has at least 3 spare rolls. If you have none, call to main pharmacy who will provide for immediate needs.</p>
<p>Timing of lab samples - ordering for routine/am draw bloodwork</p>	<p>Bloodwork should not be ordered within an hour of requested time for am or routine</p>	<p>See CST Cerner Help for Laboratory Specimen Collection Priorities on how to order timed bloodwork: <a href="http://cstcernerhelp.healthcarebc.ca/index.htm#t=Patient_Chart%2FOrders%2FL">http://cstcernerhelp.healthcarebc.ca/index.htm#t=Patient_Chart%2FOrders%2FL</a></p>

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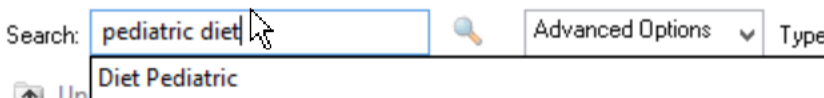
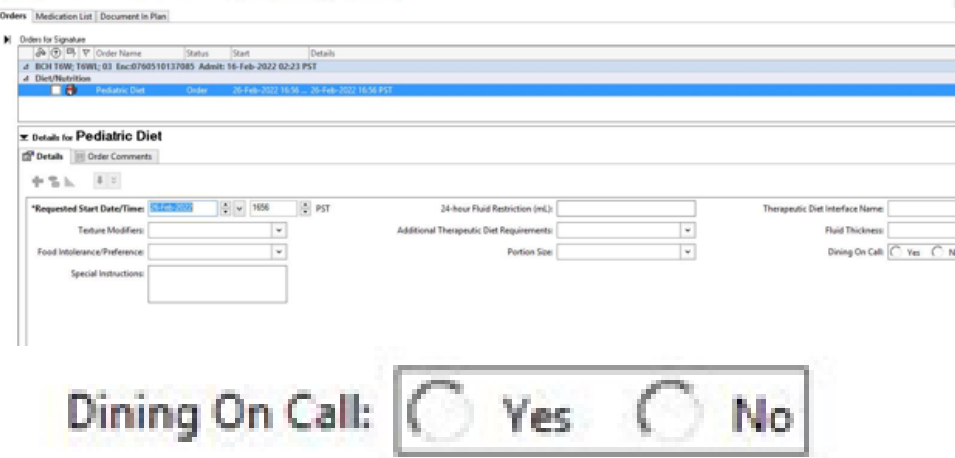


		<a href="#">ab%2FLaboratory_Specimen_Collection_Priorities.htm&amp;rhsearch=collection%20priorities&amp;rhhlterm=collection%20priorities&amp;rhsyns=%20</a>					
Dosing Weight – use always	A patient’s dosing weight is used to calculate weight based medication orders	<p>Dosing weight appears on the <b>patient banner bar</b> and in the <b>Dose Calculator</b>.</p> <p>See also CST Cerner Help: <a href="#">Update Dosing Weight</a></p> <p>If there is not a current dosing weight documented please contact Provider</p>					
Clinical Collect barcode scanning – scan small 2D barcode	Scanning the correct barcode is required to confirm the correct patient.	<p>For Clinical Collect details see: CST Cerner Help: <a href="#">Sunquest Clinical Collect Troubleshooting Guide</a></p> <p>Which barcode to scan when?</p> <table><tr><td>Adult and Pediatric Armband</td><td>Newborn Armband</td></tr><tr><td></td><td></td></tr></table>		Adult and Pediatric Armband	Newborn Armband		
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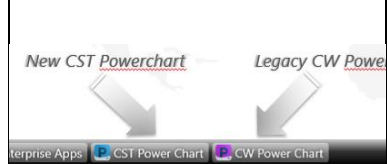


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		 <p><i>Temporary solution</i> for NICU related armband issues please use the Crib card</p>
<b>Parenteral Nutrition Orders deadline by 12pm</b>	Orders for PN must be submitted by 1200h daily	As per historic pharmacy practice, parenteral nutrition <b><u>orders must be placed no later than 1200h (noon) daily</u></b> . Late support for parenteral nutrition preparation is not available during the CST Go-Live/sustainment.
<b>Ordering Pediatric Diets</b>	Pediatric diets are built with peds specific diet requirements (e.g. textures)	<p>Providers must order PEDIATRIC diets for BCCH. Pediatric general diets trigger texture for age. General diets are for adults and do not trigger texture adjustments for age. General diets are for adults/BCW only.</p> <p>To order a pediatric diet, start typing “Pediatric Diet” and complete the appropriate sections.</p>


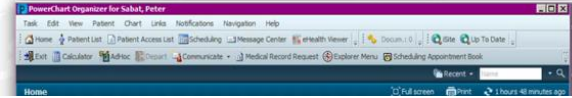

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		 <p>If texture is not filled, the kitchen will send the standard texture for the age of the patient. Please refer to the C&amp;W <a href="#">Diet Writing Guidelines</a> for more information.</p>
Dining on Call System	Dining on call must be selected to allow patients and families to use the Dining on Call System	<p>When placing a pediatric diet order, select “yes” using the Dining on Call radio buttons if the patient is appropriate for Dining on Call.</p> 

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<b>Non-barcoded medications</b>	Not all medications have barcodes.	<p>Non-barcoded medications will continue to be used through the transition of Cerner go-live.</p> <p>To bypass barcode scanning for select non-barcoded medications, Nurses must click on the medication administration task on the MAR and select bypass barcode scanning. This step ensures medication administration is documented in CST-CERNER and reduces the risk of duplicate medication administration.</p>
<b>Food Allergy communication</b>	CST-CERNER is not communicating food allergies to the kitchen	<p>After entering a food allergy using the standard process, providers must place an “Additional Diet Communication Order” to the kitchen to alert them to a food allergy.</p> <p>See CST Cerner Help document :  <a href="http://cstcernerhelp.healthcarebc.ca/#t=Patient_Chart%2FAllergies%2FAdd_a_New_Food_Allergy.htm&amp;rhsearch=food%20allergy&amp;rhhlterm=food%20allergy&amp;rhysns=%20">http://cstcernerhelp.healthcarebc.ca/#t=Patient_Chart%2FAllergies%2FAdd_a_New_Food_Allergy.htm&amp;rhsearch=food%20allergy&amp;rhhlterm=food%20allergy&amp;rhysns=%20</a> </p>
<b>Label printing</b>	Access to print or reprint labels	<p>The Documents tool, accessible via most CST Cerner applications, is used to print or reprint labels and documents (e.g. armband, facesheet, specimen).</p> <p>See CST Cerner Help: <a href="#">Print Labels and Documents</a></p>
<b>CST Cerner vs. CW Cerner</b>  	<p>It is important to make sure you are in the correct system:</p>  = CST CERNER	<p><b>CST Cerner Powerchart</b> Blue Title Bar</p> 

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<p>Right System, Right Encounter!</p>	 = CW CERNER	<p><b>CW Cerner Powerchart</b> Purple Title Bar</p>  <p>CST Cerner Help: <a href="#">Find the Right Patient and Right Encounter</a></p> 
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